



## **Term and Conditions**

### **September 2025 to August 2026**

My History Tutor reserves the right to alter these Terms and Conditions at any time. The most up-to-date Terms and Conditions can be found here: <https://www.myhistorytutor.org/>

By registering with My History Tutor you are confirming that you agree to these Terms so please take the time to read and understand them.

# General Terms and Conditions

## 1. Parties.

In these Terms:

“**Tutor**” refers to *My History Tutor*, the individual providing tuition.

“**Client**” refers to the person responsible for arranging and paying for the tuition.

“**Student**” refers to the learner receiving tuition services.

Any party acting on behalf of the above with delegated authority shall also be bound by these terms.

## 2. Services Offered.

The Tutor agrees to deliver online History tuition to the Student as specified by the Client. Lessons will follow the details initially agreed or as modified in writing (email, text, WhatsApp, or other documented communication).

## 3. Fees.

### 3.1 Standard Tuition

The standard tuition fee includes:

- Preparation of lesson materials
- One hour of live online History tuition
- Marking of work completed during that session

The following rates apply for a 60-minute tuition session:

- **KS3**: £40 per hour
- **GCSE**: £45 per hour
- **A Level**: £60 per hour

Any services outside the scope of the standard tuition package will incur additional fees (see Clause 3.2).

### 3.2 Additional Services

Services such as the setting and/or marking of extra revision tasks, practice exam questions, or exam papers fall outside the standard tuition fee. These are considered “Additional Services.”

Additional Services must be agreed in advance and in writing (email, text, or WhatsApp).

The Tutor retains discretion over the design, content, and format of such services.

**Fee**: £40 per hour, billed in 30-minute increments.

### 3.3 Non-Payment of Fees

The Tutor reserves the right to suspend or withhold tuition if fees remain unpaid, or if there is a repeated failure to make timely payments.

## 4. Payment Terms.

The Client agrees to pay the tutor by bank transfer within 24 hours of the tuition occurring. The Client can pay for tuition in advance per calendar month.

5. **Disbursements and Expenses.**

The Client agrees to reimburse any pre-approved expenses reasonably incurred by the Tutor on the Client's behalf (e.g. purchasing specific educational materials).

6. **Cancellation by Client**

**6.1 How to Cancel**

To cancel a lesson, please notify the Tutor as soon as possible using one of the following:

**Email:** [MyHistoryTutorOfficial@gmail.com](mailto:MyHistoryTutorOfficial@gmail.com)

**Text/WhatsApp:** 07942 279885

**6.2 Notice Period**

Cancellations made with **less than 24 hours' notice** or missed sessions **will be charged in full**.

At the Tutor's sole discretion, this fee may be waived or reduced in the case of genuine extenuating circumstances.

7. **Cancellation by Tutor.**

If the Tutor has to cancel a lesson, there will be no charge for that lesson and the Tutor will try to rearrange it at a mutually convenient time.

8. **Technical Failure (online tuition).**

For online lessons, if a session cannot proceed due to **Client-side technical issues** (e.g., poor internet or device failure), it will be charged as normal.

If the issue is **Tutor-side**, the session will not be charged and may be rescheduled.

9. **Recording the sessions**

**9.1 Consent and Purpose**

Lessons may be recorded with prior **Client/Student consent**. Recordings are used solely as a study aid for the Student. The Tutor will comply with GDPR and the My History Tutor **Privacy Policy** in handling personal data.

**9.2 Restrictions**

Recordings may not be copied, shared, or altered by the Client, Student, or any third party.

**9.3 Third-Party Platforms**

The Tutor uses third-party platforms for delivery and, where applicable, session recording. The Tutor is not liable for technical failures or data loss caused by those platforms.

10. **Intellectual property rights**

All lesson content, materials, and session recordings remain the intellectual property of the Tutor or licensors. These materials may only be used by the Student for their personal study and must not be redistributed, reproduced, or reused.

11. **Safeguarding and Professionalism.**

**11.1 DBS and Professional Conduct**

The Tutor holds a valid Enhanced DBS certificate (renewed annually or via the DBS

Update Service) and will provide a copy on request.

The Tutor abides by professional standards, including those outlined in the **Tutors' Association Code of Practice**.

### **11.2 Parent/Guardian Involvement**

For safeguarding, a responsible adult should be present or within earshot during online sessions, unless otherwise agreed by the Tutor and Client. Lessons should be held in a suitable open space (e.g., living room, dining room).

## **12. Student Responsibilities**

Students are expected to:

- Be appropriately dressed for all online lessons.
- Log in promptly and be ready to begin at the scheduled start time
- Keep their webcam turned on for the duration of the lesson, unless otherwise agreed in advance with the Tutor.
- Participate fully and engage to the best of their ability throughout the lesson.
- Ensure that all necessary equipment (e.g. computer, tablet, stylus, webcam, headphones, and microphone) is fully charged, functional, and ready before the lesson begins.
- Refrain from using mobile phones, messaging apps, or social media during the lesson, unless specifically instructed to do so by the Tutor for learning purposes.
- Communicate using respectful and appropriate language at all times.

## **13. Limitation of Liability**

While the Tutor strives to deliver high-quality tuition and help the Student reach their academic potential, no guarantees are made regarding academic outcomes. . The Tutor cannot be held accountable for the academic success or otherwise of the Student.

To the maximum extent permitted by law, the Tutor is not liable for any loss or damage (direct or indirect) arising from tuition services, learning content, or any materials provided. The Client and Student accept responsibility for applying the Tutor's guidance appropriately. The client specifically waive any and all claims arising out the use of the tutoring service.

## **14. Dispute Resolution.**

In the event of a dispute arising, the parties agree to take all necessary reasonable measures and act in good faith to resolve the dispute. Should this not be possible, both sides agree to consider Alternative Dispute Resolution (ADR).